



ESTS (GB) Ltd
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Low March
Daventry
NN11 4SD
Email: info@autoclave.uk.com
Web: www.autoclave.uk.com

Post Warranty Repair

To prolong the continued safe and reliable operation of the ENBIO device in the event of a post warranty failure the following tasks are carried out.

Standard Post Warranty Repair Includes:

A visual inspection for external damage i.e. LCD screen, housing etc followed by

1. Performance Check

- Review of error logs and check correct performance of sterilization cycles
- Review of customer defect report and carry out fault diagnosis
- Performance check of steam generator and replacement of heater elements if appropriate
- Vacuum pump performance check and replacement of pump membranes if appropriate

2. Rectification of Fault and Key Parts Replacement

- Drawer gasket (after 1000 processes or if signs of damage)
- HEPA filter
- V2 and V5 valves
- Water inlet connection
- Micro valve
- Instrument tray if necessary

3. Maintenance

- Cleaning of heat exchanger
- Descale steam generator
- Cleaning of process chamber
- Lubrication of drawer guides and runners

4. Process validation

- Vacuum leak test
- Thermometric testing of all processes (121 & 134°C)

Service Kit Includes

- HEPA Filter
- Drawer Gasket
- Micro Valve
- Process Valves x2
- Water Inlet Fitting

Terms valid: November 2023 onwards



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- Vacuum Pump Valves

The above checks, tests and recommended spare parts are all included in the ESTS Standard ENBIO post warranty repair service (SP-ENBIOREP). If on inspection, the device is found to require major or other parts not listed above i.e. chamber, vacuum pump, PCB etc additional charges at suppliers current list price will apply. Written authority from the customer will be required before proceeding with additional works.

Terms of Warranty (Post Warranty Repairs)

These terms of warranty are applicable only to ENBIO devices serviced and repaired by ESTS (GB) Ltd (the supplier).

The warranty period is 3 months from the date of the service. The date of service is defined as invoice date stated on the sales order invoice provided by ESTS.

The warranty covers all parts and labour required to repair any defect arising within the warranty period deemed due to faulty components fitted as part of the service.

The provision of warranty does not change the warranty period of the device.

The warranty is void and the supplier shall not be liable for any damage or malfunction of the device caused by: faulty use, inappropriate maintenance, adjustment or operation inconsistent with the guidelines provided in the user manual. The warranty does not cover parts subjected to regular wear and tear or consumable items neither does it cover defects arising from the use of incorrect water type or quality i.e. descaling.

In the event of a defect arising, the user must notify ESTS by phone or in writing. Telephone notification must be confirmed in writing and stating:

- Device type and serial number
- Date of purchase
- Description of fault and / or symptoms of abnormal operation

The warranty does not cover any loss of profit, consequential or other economic loss suffered by the user arising in any way.

Costs arising due to unjustified warranty claims shall be covered by the user.

This warranty is NOT transferable.